



Mechanica M4 – Servicedata  
Questionnaire and Engravingplaque order

**UHRENBASATZ**

**MÜLLER & SATTLER UHRENBASATZ GMBH**  
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Dear clockenthusiast and Mechanica customer,

thank you for choosing a precision clock from our Manufacture.  
You certainly have assembled your clock kit Mechanica M4 and it is ticking already.

**If you no longer have any use for the expensive foam packaging of your Mechanica M4 and the packaging is largely undamaged, simply send it back to Müller & Sattler Uhrenbausatz GmbH. Please contact us by e-mail: info@uhrenbausatz.de or by telephone: +49 89 89 55 806 0, we will arrange the return for you. The re-use avoids unnecessary waste and thus an environmental impact.**

By answering the following questions, you help us to develop this product and the service more customer orientated. We also can keep you informed what accessories and additional kits we will offer in the future.

Protection of data privacy

We assure you, that all informations are treated confidential and will not be passed to other persons.

Best regards, Müller & Sattler Uhrenbausatz GmbH

**Servicedata:**

Name:.....

Street:.....

Zip code:.....

City:.....

Phone:.....

Mail:.....

Land:.....

Age:.....

Date of purchase:.....

Profession:.....

**The Mechanica M4 was purchased in the following case configuration**

Schwarz       Nussbaum       Kirschbaum       Reset

**How did the clock draw your attention**

- Add in a newspaper or magazine  
Internet
- Report in a newspaper or magazine  
Friends, Relatives, Colleagues
- Exhibition, Fair
- Seen clock by someone else
- Seen in a watch or jewelry store
- Others:.....

**Your satisfaction with your Mechanica M4**

	Absolutely satisfied	Very satisfied	Satisfied	Almost satisfied	Not satisfied
Design of M4					
Technique					
Material					
Quality of the movement					
Quality of the case					
Clearness of instructions					
Assembly					
Price worthness					
General informations about pendulum clocks					
Quality of the included tools					
Assortment of the tools					

We are very interested to optimize our product and fit it to the customers demands. Is there anything that should be changed or made better?

0 Yes No Reset

What should be changed?

.....  
 .....

**Service**

Did any problems occur since delivery or did you have complaints?

0 Yes No Reset

What problems or complaints did you have?

.....  
 .....

Could these problems be solved by Müller & Sattler GmbH?

.....  
 .....

**Internet**

Did you visit our website [www.uhrenbausatz.de](http://www.uhrenbausatz.de) ?

What do you miss or what would you modify on our website?

.....  
 .....

