



Mechanica M3 – Servicedata
Questionnaire and Engravingplaque order

UHRENBASATZ

MÜLLER & SATTLER UHRENBASATZ GMBH

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Dear clockenthusiast and Mechanica customer,

thank you for choosing a precision clock from our Manufacture.
You certainly have assembled your clock kit Mechanica M3 and it is ticking already.

If you no longer have any use for the elaborate foam packaging of your Mechanica M3 and it is still largely undamaged, simply return it postage unpaid to Müller & Sattler Uhrenbausatz GmbH. Please contact us by email: info@uhrenbausatz.de or by phone at +49 89 89 55 806 0, and we will arrange the return shipment for you. Please note that this service is only available within Germany. Please return the packaging without the pallet.

Reusing the packaging helps to avoid unnecessary environmental impact.

By answering the following questions, you help us to develop this product and the service more customer orientated. We also can keep you informed what accessories and additional kits we will offer in the future.

Protection of data privacy

We assure you, that all informations are treated confidential and will not be passed to other persons.

Best regards, Müller & Sattler Uhrenbausatz GmbH

Servicedata:

Name:.....

Street:.....

Zip code:..... City:.....

Phone:..... Mail:.....

Land:..... Age:.....

Date of purchase:..... Profession:.....

The Mechanica M3 was purchased in the following case configuration

Schwarz Nussbaum Kirschbaum Reset

How did the clock draw your attention

- Add in a newspaper or magazine
Internet
- Report in a newspaper or magazine
Friends, Relatives, Colleagues
- Exhibition, Fair
- Seen clock by someone else
- Seen in a watch or jewelry store
- Others:.....

Your satisfaction with your Mechanica M3

	Absolutely satisfied	Very satisfied	Satisfied	Almost satisfied	Not satisfied
Design of M3					
Technique					
Material					
Quality of the movement					
Quality of the case					
Clearness of instructions					
Assembly					
Price worthness					
General informations about pendulum clocks					
Quality of the included tools					
Assortment of the tools					

We are very interested to optimize our product and fit it to the customers demands. Is there anything that should be changed or made better?

Yes No

What should be changed?

.....

Service

Did any problems occur since delivery or did you have complaints?

Yes No

What problems or complaints did you have?

.....

Could these problems be solved by Müller & Sattler GmbH?

.....

Internet

Did you visit our website www.uhrenbausatz.de ?

What do you miss or what would you modify on our website?

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